

Safeguarding Matters

Autumn 2014, issue 3

Hello and welcome to the third edition of the Rochdale Borough Safeguarding Adults Board (RBSAB) newsletter.

In this edition we cover what was discussed at the last Board Meeting, including proposed changes in the law regarding ill-treatment and neglect and a summary of the latest Safeguarding events we have run.

We also focus on developments and information regarding Female Genital Mutilation (FGM) and the launch of the new Greater Manchester protocol on FGM, as well as providing details of an e-learning opportunity that is available on this subject.

The newsletter also contains an invite to the next Partnership Forum meeting which will be held in October, which will be focusing on Hate Crime and Mate Crime.

We are especially delighted to announce the launch of the new RBSAB website: www.safeguarding4rochdale.com

The website has been under construction for the past few months but now is up and running. Please check it out and let us know what you think.

We're more than happy to include your articles and information about Adult Safeguarding locally, so if you have anything you'd like us to include please let us know. Our contact details are on the back page. Likewise if you have any comments or suggestions regarding the newsletter we'd love to hear from you.

Andy Searle

Interim Chair –
Rochdale Borough
Safeguarding Adults Board



RBSAB
ROCHDALE BOROUGH
SAFEGUARDING ADULTS BOARD

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Board Membership

The Chair of Rochdale Borough Safeguarding Adults Board is delighted to welcome Link4Life onto the Board, represented by Gillian Bishop, Chief Executive of Link4Life.

Consultation Response on Ill Treatment

The Government has published a response to the consultation on making Ill Treatment and Neglect a specific offence to protect individuals with capacity. The offence will carry the same penalties as the offence against individuals without capacity under the Mental Capacity Act.

- It will not apply to informal caring arrangements where the carer is not paid
- It will not apply where there has been a genuine accident or error
- It will only apply to Health Care and Adult Social Care and in some cases Children's Services

RBSAB submitted a response to the consultation and this is credited in the consultation document.

The Care Act Guidance & Consultation

The Care Act has received Royal Assent in May 2014 and will be law from April 2015. There was a government consultation on the Care Act guidance, which closed on 15 August 2014. The Board meeting debated the questions being asked on the Safeguarding guidance and a collective response on behalf of the Board was submitted to the Consultation.

Safeguarding Communication

The contact telephone number for all Safeguarding concerns has been changed to **0300 303 8886**, the new local rate telephone number for all Adult Care contacts.

Board members were also shown the new RBSAB website: www.safeguarding4rochdale.com

All agreed that the website will be very useful for professionals and members of the public alike.

Annual Report

The RBSAB Annual Report will be published shortly and presented to the Health and Wellbeing Board in September. It will also be available on the website for all to access.

National Confidential Enquiry into Suicides

This enquiry was published in July 2014 by the University of Manchester. A link is included for those interested in learning more about the findings.

The report is available on the RBSAB website: www.safeguarding4rochdale.com

Greater Manchester Fire and Rescue Service (GMFRS) Partnership Agreements

THE GMFRS are keen to set up partnership arrangements with other organisation as described in the 'GM Fire & Rescue Partnership Model & Referral Pathway for People at Increased Risk of Fire'. The partnership agreement is to help early identification of vulnerable individuals who may be at risk. Details of how to set up a partnership agreement can be found by following the link below:

www.manchesterfire.gov.uk/media/246199/partnershipmodel.pdf

RBSAB Safeguarding Events

The last RBSAB Partnership Forum, which focussed on "Communications" was held on 27 June and attended by over 40 people from a variety of organisations. There were round-table discussions on how to raise awareness, how to communicate with specific groups and where to target safeguarding publicity.

The People Live in Families Event, held jointly between Rochdale Children's and Adults board, took place on 4 June and had over 100 people in attendance.

The event was aimed at senior practitioners in health, social care, education, faith groups and statutory and voluntary groups who may come into contact with families regarding safeguarding. There were presentations by CAF, Private Fostering, Early Break & Stronger Families and Adult Care. The feedback from the event was positive with 99% saying they have learnt something new. The event received good media coverage on Rochdale Online and Rochdale Observer.

World Elder Abuse Awareness Day

was marked locally on 17 June at the Exchange shopping centre in Rochdale, where volunteers engaged in conversations with members of the public to discuss aspects of adult safeguarding. Recognition needs to be given to Phil Burton from NHS HMR CCG who provided promotional items which helped attract members of the public to the stall. There had been positive press coverage from the event.



The Chief Executive of Rochdale and District Mind, Tricia Hornby, was one of the volunteers who spoke to members of the public about Elder Abuse.

Who's who? Karen McCormick

I am Karen McCormick. My title is Associate Designated Nurse Safeguarding Adults at the Heywood Middleton and Rochdale Clinical Commissioning Group.

I have been in post since March 2012 when the post was first created.

I am a Registered General Nurse, Midwife, District Nurse and hold a degree in Health Studies, a Post graduate teaching qualification and post graduate safeguarding adults certificate.

I am an advisor to the Rochdale Borough Safeguarding Adults Board and an active member of a number of subgroups to the Board. I chair the RBSAB Quality Assurance and Performance sub group. I work very closely with primary health care services and all partner agencies. My role is to provide a health overview in safeguarding investigations led by Adult Social Care. I support a number of initiatives within primary health care and care homes. I am a point of contact for health around concerns about Adult Safeguarding issues.

I am the chair of the Greater Manchester Adult Health Safeguarding Lead network and ensure that any developments are communicated to both health and partner agencies.



Female Genital Mutilation (FGM)

The government held its Girl Summit 2014 on 22 July, setting out the ambition of eliminating female genital mutilation (FGM) and forced marriage within a generation. A range of measures to tackle FGM were announced including:

- A £1.4m FGM Prevention Programme, in partnership with NHS England, to help care for survivors and safeguard those at risk
- New police guidance from the College of Policing and an inspection programme by Her Majesty's Inspectorate of Constabulary (HMIC) looking at how police handle cases of FGM
- A consultation on proposals to introduce new civil orders designed to protect girls identified as being at risk of FGM
- New legislation that will mean parents can be prosecuted if they fail to prevent their daughter being cut
- New legislation to grant FGM victims lifelong anonymity from the time of allegation
- A specialist FGM service to include social services, to proactively identify and respond to FGM - supported by ongoing work led by Chief Social Worker Isabelle Trowler
- New programmes to prevent child, early and forced marriage in 12 developing countries
- An International Charter calling for the eradication of these practices within a generation.

The government also published a toolkit available at:

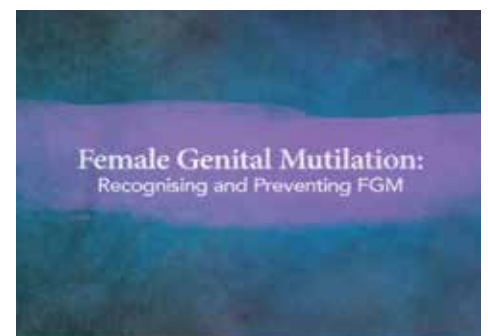
www.gov.uk/government/publications/female-genital-mutilation-resource-pack

for local partners to use in tackling FGM in their areas, alongside a new prevalence study.

E-Learning opportunity on Female Genital Mutilation (FGM)

The Home Office is offering free on-line training on FGM, available at www.fgmelearning.co.uk

The course aims to provide an overview of FGM and professional's safeguarding responsibilities in cases of FGM. The module is specifically written for professionals from all agencies who work with children, but it will also be valuable for those working with adults at risk.



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'Thousands' at risk from Female Genital Mutilation in Greater Manchester

A new Greater Manchester Protocol on Female Genital Mutilation (FGM) was launched by Tony Lloyd, the Police and Crime Commissioner, in early September. Mr Lloyd has made tackling FGM one of his priorities since coming into office. He said it was "tantamount to child abuse".

"It is illegal, life-threatening and has a long-term emotional and physical impact on young victims. In short, it is barbaric."

"It is a very secretive practice, with many victims suffering in silence. We all -

police, health and education services and councils - have a responsibility to bring this issue into the spotlight and protect vulnerable members of our communities."

Up to 2,000 girls are believed to be at risk of FGM in Greater Manchester. Although banned in the UK, thousands of girls are subjected to FGM each year, with Greater Manchester identified as one of six 'hotspots' in the UK.

As part of the campaign, Greater Manchester Police, health services and councils including Rochdale have signed up to support victims and educate those who work with vulnerable children. Frontline staff will be taught how to recognise the signs of FGM,

identify vulnerable young girls and how to protect and help girls at risk.



FGM - The Facts

- Includes "the partial or total removal of the female external genitalia or other injury to the female genital organs for non-medical reasons"
- Practised in 29 countries in Africa and some countries in Asia and the Middle East
- An estimated three million girls and women worldwide are at risk each year
- About 125 million victims estimated to be living with the consequences
- It is commonly carried out on young girls, often between infancy and the age of 15
- Often motivated by beliefs about what is considered proper sexual behaviour, to prepare a girl or woman for adulthood and marriage and to ensure "pure femininity"
- Dangers include severe bleeding, problems urinating, infections, infertility and increased risk of new-born deaths in childbirth
- In December 2012, the UN General Assembly approved a resolution calling for all member states to ban the practice



New RBSAB website goes live!

The new website for the RBSAB has now gone live. After many months of planning and building, the site can now be accessed at www.safeguarding4rochdale.com

The site shares an opening page with the Rochdale Children's Safeguarding Board website, so information on safeguarding in Rochdale and the work of the two Boards can easily be found. The site is split into three sections: information for the public, for professionals and on the work of the Board.

The type of information in each section is as follows on the next page.

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Information for the public

- What is Abuse?
- Types of abuse and how to recognise them
- How to report suspected Abuse
- Trafficking
- Domestic Abuse
- Female Genital Mutilation (FGM)
- Forced Marriage
- Hate Crime
- Anti-social Behaviour
- Doorstep and On-line Crime
- Mental Capacity
- Safeguarding leaflets
- Newsletters
- Partnership Forum

Information for professionals

- Multi-Agency Policy and Procedures
- Safeguarding Alert form
- National Guidance
- Mental Capacity Act
- Deprivation of Liberty Safeguards (DoLS)
- Forced Marriage
- Domestic Abuse
- Hate Crime
- Prevent
- Female Genital Mutilation (FGM)
- Resources and Training

The work of the Board

- The work and principles of the Board
- Membership
- Constitution
- Minutes of Meetings
- Subgroups
- Annual Reports
- Strategic Plans
- Newsletters
- Safeguarding Adult Reviews

The website continues to grow as more information is added to it. Each page contains details of how to report suspected abuse, and there are links to appropriate external organisations and agencies involved in Adult Safeguarding. There are also pages for news and events. Another feature of the website is a private area for members of the Board and its sub-group, for documents to be shared so they are easily available at all times.

Please take some time to check out the website and let us know what you think.

www.safeguarding4rochdale.com

New Documents

New documents are available on the www.safeguarding4rochdale.com website

1.

Valuing every voice, respecting every right: Making the case for the Mental Capacity Act

The Government's response to the House of Lords Select Committee Report on the Mental Capacity Act 2005.

2.

Building on the National Dementia Strategy: Change, progress and priorities

3.

All Party Parliamentary Group Report on Dementia: New offences of ill-treatment or wilful neglect

Government response to consultation.

4.

Domestic Violence and Abuse

A strategy for the Borough 2014-17.

New documents are being added all the time - please check out

New Phone Numbers for Children's and Adults Safeguarding

New telephone numbers have been introduced to reduce the costs of calls to a local rate.

To report an
Adult Safeguarding
concern please ring

0300 303 8886

To report a
Children's Safeguarding
concern please ring

0300 303 0350

Out of hours
please ring

0300 303 8875

Partnership Forum

29 October

The next Partnership Forum meeting is on Wednesday 29 October at 1pm. The meeting will be held at Number One Riverside, Smith Street, Rochdale.

The Partnership Forum is held three times a year and is open to anyone with an interest in Adult Safeguarding, and people don't need to make a commitment to attend every meeting - they can attend the ones that are of most interest to them. The Forum aims to help the Board engage with the wider community, helping share information and good practice whilst also helping the Board consult on its plans and strategies.

The next meeting will focus on Hate Crime and Mate Crime.

If you are interested in attending please contact Bilal Choudhury on **01706 925 263** or email bilal.choudhury@rochdale.gov.uk to register your interest.

We look forward to seeing you there.



Holding Families

Holding Families is a programme that supports children, parents and families with problems associated with significant parental substance misuse. Children and adults needs are dealt with and responded to at the same time.

The Holding Families Programme is an award winning programme (Children and Young People Now Awards 2013 and MJ Children's Service Award 2009 and is recommended as excellent practice on the C4E0 webpage).

The aims of the programme are:

- To support and encourage the family to talk about substance use and associated problems
- To improve family health and well-being by reducing risk and vulnerabilities for children and their families
- To achieve abstinence or reduction in parental substance misuse
- To highlight and reduce any significant harm to children affected by parental substance use
- To empower parents to make necessary changes
- To encourage parents to remain in treatment for alcohol or drugs
- To allow children's voices to be heard by parents and workers and keep the child's voice at the centre of our service planning and delivery
- To help families move down the safeguarding threshold
- To build on the things families are already doing well and improve family communication and relationships

The programme & delivery:

The programme delivers a range of interventions for each member of the family including group work, individual support and family meetings. The child is kept at the centre of our work and we ensure they have a voice. Their voice is the key factor in encouraging parents to change. The unique approach embraces parents at any stage of recovery and works with children of any age including pre-birth.

Programme offer:

- Weekly one-to-one sessions for children
- Fortnightly group work sessions for parents
- Fortnightly one-to-one sessions for parents
- Family meetings
- Service user group
- Drop in sessions
- Children and Young People's group
- Support for concerned significant others (involvement in family meetings if parents and children agree, signposting to support services)

The outcomes for the programme have seen:

- Parents achieving total abstinence in relation to their substance misuse
- Reduction in nearly all cases of substance misuse or stable on substitute prescribing
- Parents and young people engaging in a range of education training and employment
- Parents trained in Peer Mentoring
- 45% reduction in domestic violence and police call outs for families in the five month period of the programme
- Families moving down the Safeguarding thresholds of concern
- Children placed back with parents from Local Authority Foster Care
- Family wheel scores reduced in nearly all cases

For more information please contact **07921 500 095** or kcleece@earlybreak.co.uk
www.earlybreak.co.uk

Jargon Buster

Sometimes it can be difficult for people to understand the information they are given because they are not familiar with the terms being used or how the health and social care systems work.

In the next few newsletters we'll be explaining some of the terms you might come across.

What's the MCA 2005?

The **Mental Capacity Act 2005 (MCA)** applies to people aged 16 years and over and aims to empower and protect people who may not be able to make some decisions for themselves. It enables people to plan ahead in case they are unable to make important decisions for themselves in the future.

The Act also contains provision for assessing whether people have the mental capacity to make decisions and provides procedures and safeguards for making decisions on behalf of people who lack mental capacity. The underlying philosophy of the MCA is that any decision made or any action taken on behalf of someone who lacks mental capacity must be made in their **best interests**.

What's the Deprivation of Liberty Safeguards (DoLS)?

DoLS apply to people who are aged 18 years and over, who are staying in either a care home or a hospital and who lack capacity to make their own decisions about their care and / or treatment. They may need more care and protection than others to make sure they don't suffer harm.

Treating and caring for people who need **extra protection** may sometimes mean restricting their freedom to the point where they may be deprived of their liberty. In these instances there must be a deprivation of liberty (DoL) **authorisation** in place, to make sure that the care provided is lawful. In the future, DoLS will also cover people who are in supported living settings.

What's a deprivation of liberty?

The **new test** for identifying whether the care or treatment amounts to a deprivation of a persons' liberty is:

- The person lacks the mental capacity to agree to the arrangements
- The person is subject to continuous supervision and control

AND

- They are not free to leave

What's mental capacity?

Mental capacity is **the ability to make a decision**.

This includes the ability to make simple decisions that affects daily life, such as what to wear or whether to go to the doctor when feeling ill, as well as making more complex or serious decisions, such as where to stay in order to receive care.

It also refers to a person's ability to make a decision that may have legal consequences. Examples include agreeing to have medical treatment, buying goods or making a will.

The Act says that a person lacks capacity if at the time the decision needs to be made; they are unable to do so because of an impairment or disturbance in the functioning of the mind or brain.





To report a Safeguarding concern

If you or an adult you know is in immediate danger contact 999 or call 101 if you think a crime has been committed.

Or contact:

Rochdale Borough Adult Care

Access and Enablement Team

0300 303 8886 (Office hours Monday – Friday
8.30am – 4.45pm)

Email: social.services@rochdale.gov.uk

Web: mycare.rochdale.gov.uk

Duty Team

0300 303 8875 (Out of hours)

Feedback

If you have any suggestions for topics or comments about this newsletter, please contact Carl Travis on **01706 922594** or email carl.travis@rochdale.gov.uk

